

In-Pact, Inc.

Staff

Satisfaction

Survey

Of 2016

Introduction

In 2016, In-Pact, administered staff surveys to all working staffs throughout departments within the organization. These surveys were comprised of questions gauging the worker's opinion on how the organization operated overall. Their opinions were asked on issues ranging from payroll to day to day operations within the departments. These surveys were provided for quality assurance purposes in an effort to hopefully improve on working conditions where needed.

Analysis

The staff was asked a total of 10 questions asking them how they felt upon day to day operations within In-Pact. A majority of the questions answered, the staff seemed to highly agree to somewhat agree on how the company was managing its operations.

This year, the staff seemed to collectively agree on how In-Pact was conducting its operations pertaining to staff supervision. The staff was asked "Direction is always provided by their supervisor", here 51% of those who participated in the survey agreed with the statement while an additional 35% highly agreed with the notion accumulating a total of 86% who agreed to highly agreed with the general sentiment.

"My supervisor is a good professional role model" is also another question asked to staff that was collectively agreed upon. Those who agreed with the question tallied at 46% of those polled while 26% highly agreed with the question totaling around 72% of those polled agreeing to highly agreeing with the direction that supervisors are providing. These two questions alone and the surveys seemed to provide a general idea that staff have a good view of their immediate supervisors.

One of the more highly disagreed upon questions, “I feel the In-Pact does enough to recognize its employees for a job well done in ways of raises and bonuses.” Around 26% of those polled highly disagreed with this notion while 23% just disagreed. This is a total of 49% nearly half who feel that are not fairly rewarded.

The other more highly disagreed upon question,” The agency keeps me informed about important issues within the organization and other related issues outside of the agency that may pertain to my job responsibilities.”. Around 17% feel they were not receiving information necessary to them. While an additional 8% somewhat disagreed.

Question	Highly Agree	Agree	Somewhat Agree	Somewhat Disagree	Highly Disagree
1	34	50	10	2	1
2	18	33	23	9	11
3	30	53	20	9	2
4	26	33	14	5	
5	39	37	15	4	
6	17	33	25	9	18
7	6	14	26	21	24
8	22	45	18	7	4
9	21	31	25	10	10
10	19	40	13	14	9
Total	232	369	189	90	79

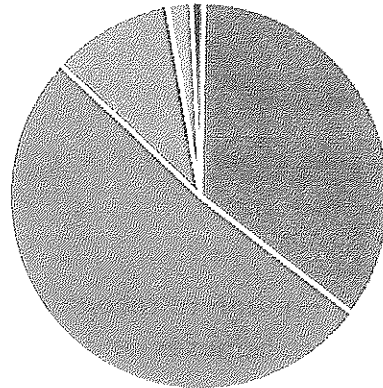
Conclusion

Overall, this survey has given insight on some particular issues while being very vague on others. The staff seem happy and can look to their immediate supervision when seeking help.

However, the staff do not feel that information is properly being released to them as well as being compensated for a job well done.

Graphs

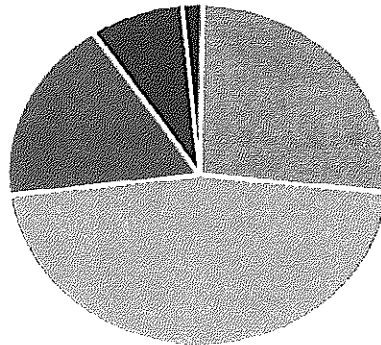
Direction is Always Provided by my Supervisor



1 3 5 8 11

1.

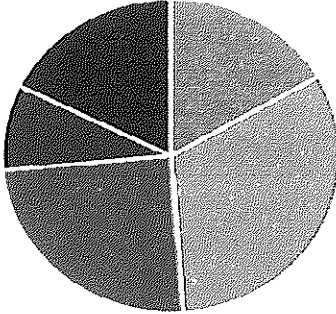
My Supervisor is a Good Professional Role Model



1 2 3 4 5 6 7 8 9 10 11

3.

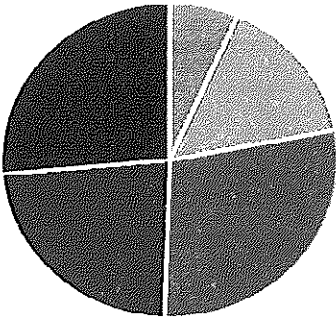
The agency keeps me informed about important issues outside the agency



1 2 3 4 5 6 7 8 9 10 11

6.

I feel the In-Pact does enough to recognize its employees in regards to bonuses and raises



1 2 3 4 5 6 7 8 9 10 11

7.