

Risk Assessment 2019/2020

In-Pact, Inc.

- 1. Changes in service delivery -** Slower than normal growth is anticipated in consumer demand. We anticipate being able to accommodate this growth pattern with existing staff resources. Waiver rate increases are currently contained in the State Budget Bill. If successful, this will provide enhanced wage base increases to remain competitive in an ever-declining labor pool due to lower unemployment trends.
- 2. Inventory control –** Maintain existing inventory control process.
- 3. Security –** Continue expansion of 24 video monitoring at all residential sites.
- 4. Accessibility –** Refer to existing accessibility plan for 2020.
- 5. Safety –** Maintain existing Safety committee functions. Oversight by current Insurance carriers should be integrated within the parameters of our operations.
- 6. Financial Oversight -** Current Audit and Rate report firm provides improved efficiency and a more integrated process. Cash reconciliation procedures should be maintained.
- 7. Corporate Compliance –** Maintain existing corporate compliance activities and policies.
- 8. Competition –** No increased competition is expected in foreseeable future. Some recent mergers have decreased the level of competing providers at the local level.
- 9. Insurance –** Sufficient coverage's in property and casualty are currently in place. The current Health care plan should be monitored closely especially upon rescission of the ACA.
- 10. Emergency plans –** Current plans are in place and drills are conducted on a regular basis.
- 11. Upcoming changes –** If the ACA is passed we must stay abreast of interpretation as it is rolled out.
- 12. Policy compliance –** The agency is currently HIPPA compliant.
- 13. IT –** The current IT plan for hardware and software is in place.
- 14. Policy/Procedure Compliance –** No undue risk appears to exist within the existing parameters.
- 15. Actions Required –** Continuous review of corporate investment and IT evolutions should be maintained. Close monitoring of Health Insurance if the existing ACA is rolled back.