

In-Pact, Inc. Individual Satisfaction Survey 2019

Consumer's Name: _____

Date: _____

	Questions Asked of the Consumer	Answer Given				Comments or Clarifications			
		1	2	3	4	1	2	3	4
1	Are you happy with the services you receive at your day program?	16	0	2	9	89%		11%	
2	Did you choose this program for yourself?	10	0	4	13	71%		29%	
3	Does your day program provide you with a variety of activities that you enjoy?	16	1	0	10	94%	6.00%		
4	Do you get along with others in your group?	15	1	0	11	94%	6.00%		
5	Did you have input in deciding which group you would be placed in?	9	0	6	2	60%		40%	
6	Are you happy with your group instructor?	16	0	1	10	94%		6.00%	
7	Could you change your group instructor if you wanted to?	10	0	6	11	63%		37%	
8	Do you have friends in your day program?	16	0	1	10	94%		6.00%	
9	Do the staff in this program treat you with respect?	15	0	1	11	94%		6.00%	
10	Are you asked for your opinion when program goals are developed for you?	12	0	2	13	86%		14%	
11	Is your guardian or advocate included in deciding which goals you will work to achieve?	11	0	2	14	85%		15%	
12	Do you know who your Case Manager is?	8	0	8	11	50%		50%	
13	If you ask for something, does your Case Manager help you get it?	11	0	2	14	85%		15%	
14	Do you have input on on the monthly activity calendar?	10	0	5	12	67%		33%	
15	Do you feel safe at your day program?	15	0	1	11	94%		6%	
16	Are you aware of who to speak to if you have a problem at the day program?	14	0	2	11	88%		12%	
17	Do you feel as if your opinion matters at the day program?	15	0	1	11	94%		6%	
18	Do you help preapre meals while at the Clubhouse?	10	1	7	9	56%	5%	39%	
19	Do you help choose what to watch on movie day?	12	1	4	10	71%	5%	24%	
20	Would like to continue coming to the Clubhouse?	16	1	1	9	89%	6%	5%	

Other Comments

- 1= Yes
- 2= Sometimes
- 3= No
- 4=No answer
